



MERLINMETALS®



Standing Seam Roofing & Cladding Systems
Premium Material Supply for Self-Builders & Trade

About Merlin Metals

We are a UK-based supplier of premium metal building materials, dedicated to delivering exceptional quality through our long-standing partnership with a trusted UK manufacturer.

This collaboration reflects our unwavering commitment to providing reliable and high-quality products year after year. Our primary focus is on material supply, we do not currently offer installation services.

Whether you are an experienced customer or new to our products, our aim is to make the ordering process as seamless and straightforward as possible.



Contents

STS Panels®

P.3 Who We Supply

TSS Panels®

P.4 Lead Times & Delivery

Flashings

P.6 - P.11 Metals

Rainwater Goods

P.12 - P.33 Products

Coils

P.34 - 37 Roof Kits

Ancillaries

P.44 - P.47 Terms

Suppliers To Self Builders

We supply materials for those looking to install themselves.

For simple projects types, this is made possible due to the easy installation method of STS Panels®.

Standing seam panels with a snap together seam that require less tools and labour to install than traditional standing seam panels (TSS Panels®)

If we are provided with the relevant key information such as metal finish, dimensions and roof pitch etc.

To make things simple, we can assist in putting together a detailed order/estimate together for your review.

Containing items such as panels, flashings, ancillaries even suggested tools.

Self builders interested in our products and additional help putting order details together should email details including any metal finish, roof type, dimensions, site address and roof pitch to sales@merlinmetals.com



Suppliers To Trade

As suppliers to customers in the trade we can offer better rates.

Trade customers get better rates because they supply concise material schedules that clearly define all the items required, the lengths and quantities and any ancillaries all known before we even start to quote.

We can supply pre-made panels and flashings or the base metals in sheet or coil format for contractors to make their own roof and wall cladding panels and flashings on site.

Trade enquiries for our products can email material schedules including any related drawings showing project specific dimensions and angles (flashings) to trade@merlinmetals.com

Quick Guide For New Customers

Never ordered for a project before? It may seem quite daunting. However the basics for any order are as follows.

- The metal and finish.
- The panel lengths and quantities required.
- The flashing types, lengths and quantities required.
- Providing related drawings for flashings that show any project specific dimensions or angles.
- Other items such as underlay, clips, screws, sealant, touch up paint, rainwater goods etc.
- Clear roof plan layout drawings. (If a project requires custom made roof light flashing kits.

All orders are supplied on a proforma invoice basis and must be paid in full before production is booked. We do not operate credit accounts.

Lead Times & Delivery

Lead Time Confirmation:

The lead time for your order is confirmed on the day of ordering. While certain products are available for quick ordering, most of our offerings, including custom-made items like panels, flashings, and certain rainwater goods, are produced on-demand.

The fulfillment time is contingent on the current lead time and coil stock levels.

Non-peak lead times typically range from 2-3 weeks.

Lead Time On Additional Items For Existing Projects:

For projects requiring more materials after the initial order has been delivered the lead time will be what it is on the day. So it is important to order correctly to avoid delays if more materials are required. However in cases where more items are needed for existing projects to finish, we always try to get made and sent out as soon as possible. But please be aware it could be a long lead time if things are very busy.

Delivery Process:

Orders are dispatched on a protected pallet to the delivery address specified in the order. It is the customer's responsibility to unload the orders, either utilizing a forklift truck if available or with an adequate number of people on-site to manually off-load pallets and their contents safely within the allocated time slot.

If a dedicated vehicle capable of off-loading pallets is required, additional costs may apply.

Production Queue and Dispatch:

Upon placing an order, it is scheduled into the production queue. A provisional dispatch date is generally provided within 1-2 weeks. The day before the scheduled delivery, customers are contacted to confirm the impending delivery and ensure there are no restrictions that may affect the driver's ability to access the site, such as narrow roads requiring a smaller delivery lorry.

Delivery Costs and Discounts:

To calculate delivery costs, we require the site address/post code and details of the order.

Delivery costs can be high however we may offer discounts or free delivery in certain cases.





Quotations

Quotations are issued based on material schedules that customers confirm to be correct. These schedules can either be:

- Supplied by the customer.
- Generated by us and then reviewed by the customer for revisions, if needed.

Getting Started

- Supply us with ready to book in information or request help to establish order details.
- If happy with the price quoted, check and confirm all the details on the order are correct.
- Request sample metals to ensure the right selection.
- Let us know if any changes are needed or request a proforma invoice to activate the order.

Requesting Estimates from Drawings

For some projects, we can provide a provisional material take-off from drawings to establish a more accurate estimate. This includes:

A detailed breakdown of lengths, quantities, and items.
Customers and installers need only review and adjust order details before finalizing the price.

Note:

Although assistance is provided to help customers finalise order details, all final decisions regarding item selection, lengths, quantities, angles, and specifications are the sole responsibility of the customer.

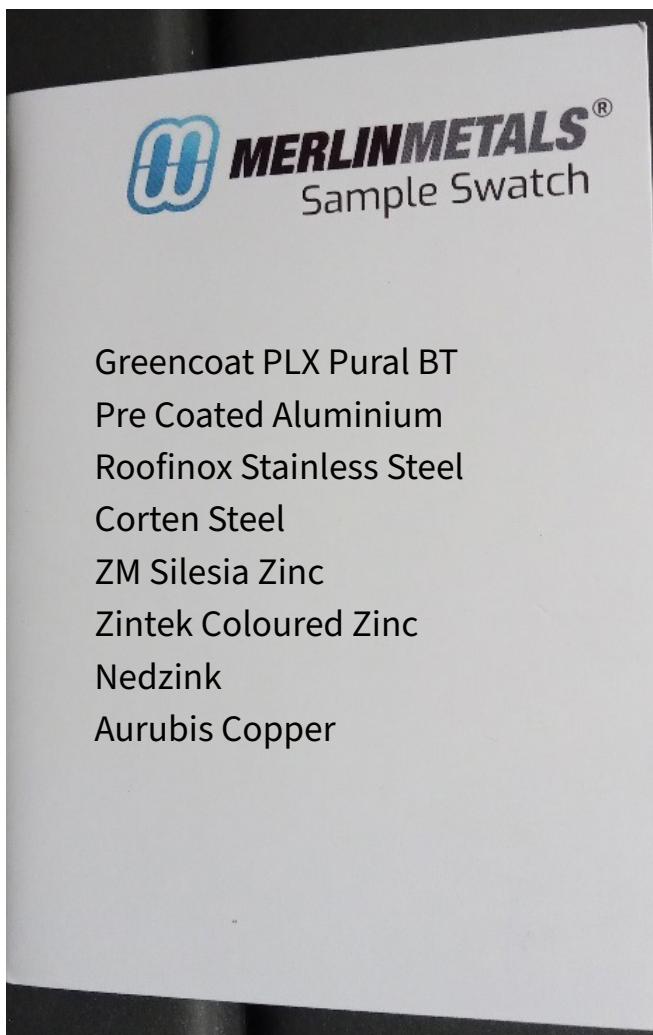


Sample Swatches

Metal samples are always provided before orders are booked into production.

This allows you to compare and confirm the correct finish for your project before committing to buy.

Images may not always accurately represent colours and textures, so it is always best to review samples in hand.



0.7mm & 0.8mm

Zintek Coloured Zinc



Rock Grey



Lagoon Green

Med Blue

Antique Red

0.7mm & 0.8mm

ZM Silesia Zinc



Natural

Pre Aged

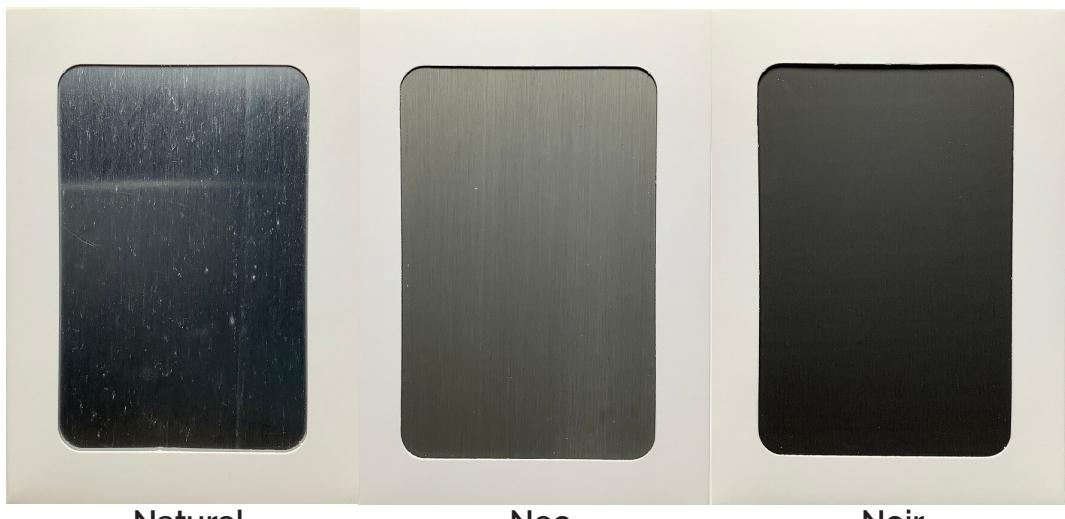
Carbon

0.7mm & 0.8mm

NedZinc



Nuance Blue



Naturel

Neo

Noir

0.55mm
Corten Steel



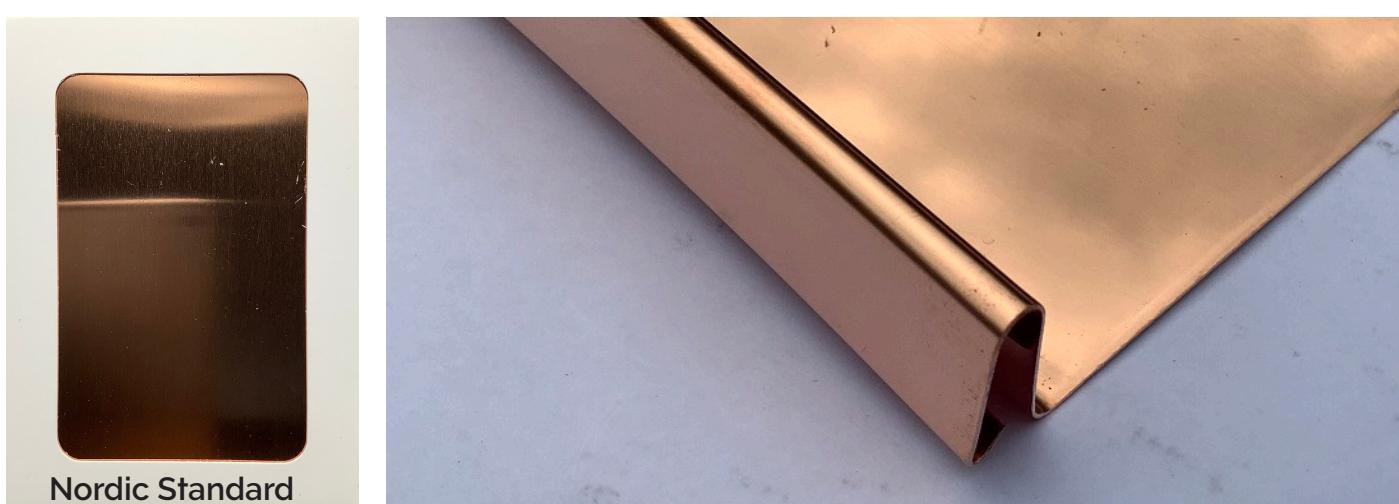
Roofinox Stainless Steel

0.5mm



Aurubis Copper

0.6mm





Quarry Grey



Nordic Night Black



Anthracite



Mountain Grey



Cottage Red



Tile Red



Leaf Green



Silver Fir Green



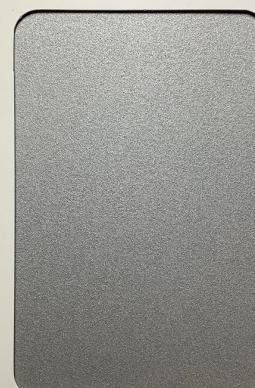
Metallic Dark Silver



Chestnut Brown



Metallic Gold



Metallic Sterling



NNB Pro



Metallic Copper



Metallic Silver



Snow White

Coated Aluminium

0.7mm



Zinc Patina



Dark Zinc Patina



Graphite



RAL 7016



Copper Oxide



Copper Patina



Gold



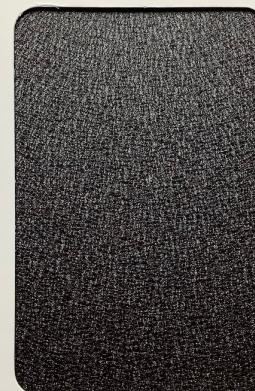
Bronze



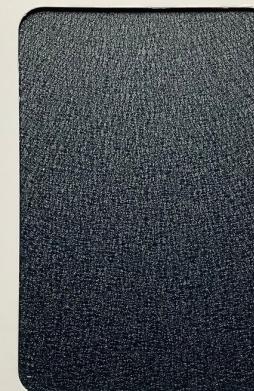
Metallic Copper



Corten



Matte Black



Anthracite Matte



Zinc Blue



Zinc Green



Zinc Red



Green Roof

Merlin Metals Products





STS Panels®

Snap together standing seam panels.

14



TSS Panels®

Traditional standing system panels.

16



Flashings

List of standard flashings for roof & walls.

18-21



Wall Capping

Wall capping system.

22-25



Rainwater Goods

Greenline gutter system & bespoke options.

26-29



Ancillaries

Clips, Screws, Underlay etc.

30-31



Coils

Metals in coil format.

32-33

STS Panels®

STS Panels® are a modern take on traditional standing seam panels.

The seams have a unique design which reduces the installation time when installing panels.

Seams snap together onto concealed stainless steel clips (300mm spacings)

Profile Options

STS Panels® have two profiles options both can be used for roof or walls.

- 25mm seam x 425mm cover width panels for a minimum roof pitch of 7°
- The 38mm seam x 386mm panels for a minimum roof pitch of 3°
- Custom widths are possible as long as the custom cover width is less than the standard width.

Greencoat PLX Pural BT is our flagship material offering for STS Panels®

With it's 25 year coating warranty and 50 year technical guarantee.

It offers a long lasting visually pleasing alternative solution to more expensive metals.

Also available, Pre coated aluminum options, stainless steel & copper.

STS Panels®.

Design Requirements

Panels need to be fully supported so they cannot span battens/rails.

Can be supplied with various flashings to make up a roof or wall panels system.

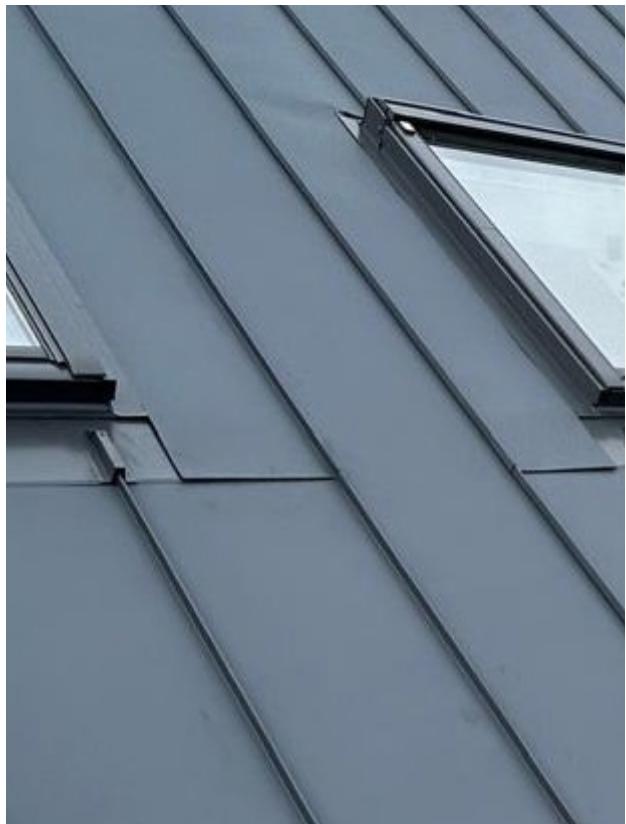
STS Panels® are ideal for simple projects which do not have complicated details.

For more complex projects TSS Panels® would be more suited as the seams can be folded by trained installers to produce other details.

STS Panels®

Not available in real zinc.

For real zinc roofing and cladding you will require TSS Panels® to select from Nedzink, ZM Silesia or Zintek Coloured Zinc options.





Standard Flashings:

Various standard roof and wall flashings are available, custom made flashings are possible when supplied with a drawing clearly showing any dimensions, angles and the intended finish side.

TSS Panels®

TSS Panels® are traditional standing seam panels that offer versatile installation options.

They can be delivered to the site as pre-rolled panels, accompanied by various flashings in different lengths. Alternatively on-site roll forming of panels to meet specific length requirements is possible.

Profile Options

530mm for roof panels and 430mm for wall panels, with a seam height of 25mm.

Suitable for roof pitches as low as 3 degrees, although a 5-degree pitch is recommended.

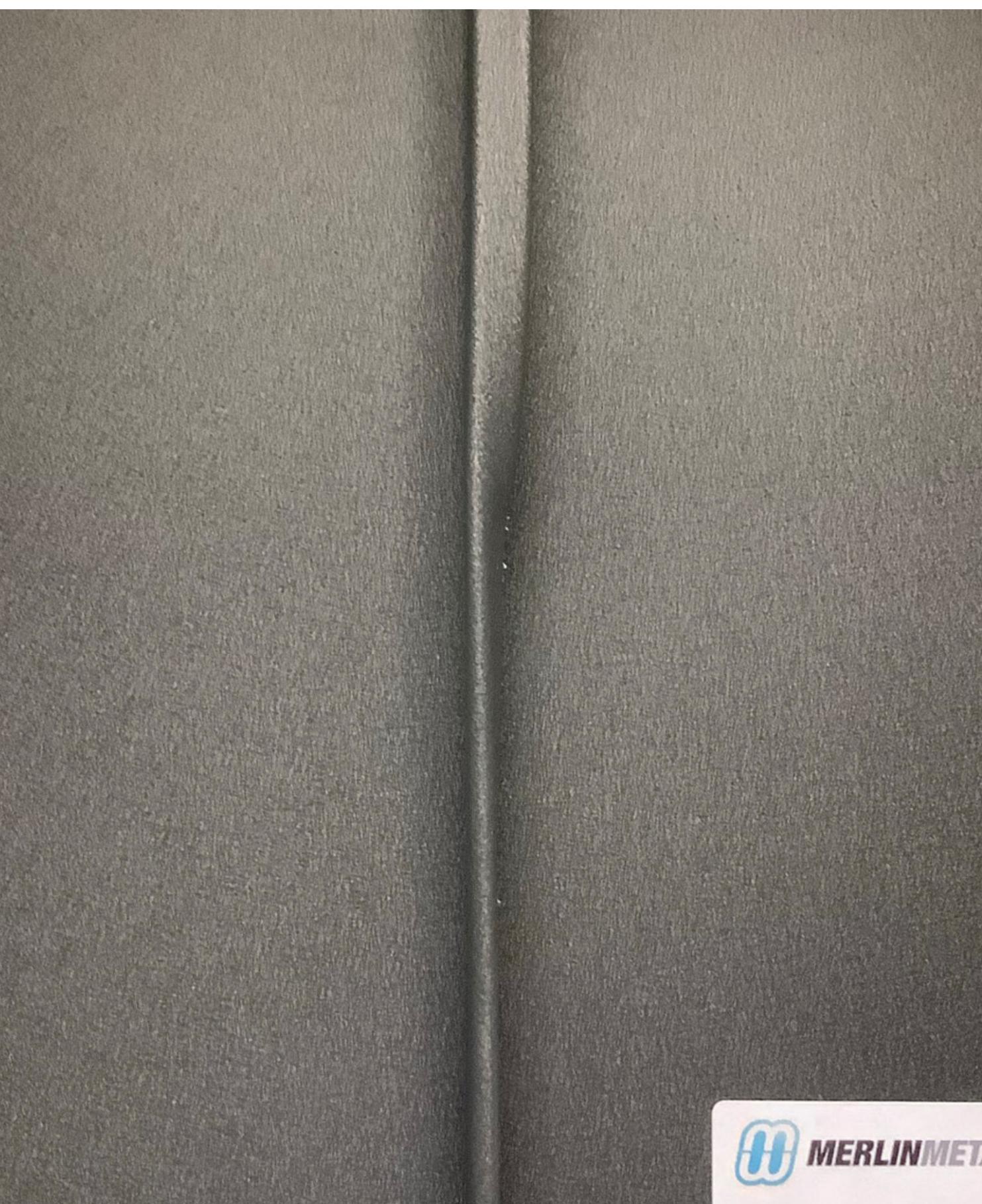
Self builders can install but it is more work than STS Panels® and for complex details.

TSS Panels® may require the expertise of skilled and experienced hard metal roofing professionals .

We can guide you to a training center where you can acquire the necessary skills to proficiently install either snap-together or traditional standing seam panel systems. This ensures that your roofing project is executed with precision and meets the highest standards of quality and durability.



Traditional Standing Seam



The above example shows TSS Panels®
In roof and wall format.

Roof Flashings

Standard lengths

2000mm - 3600mm long, up to 4000mm long may be possible upon request.

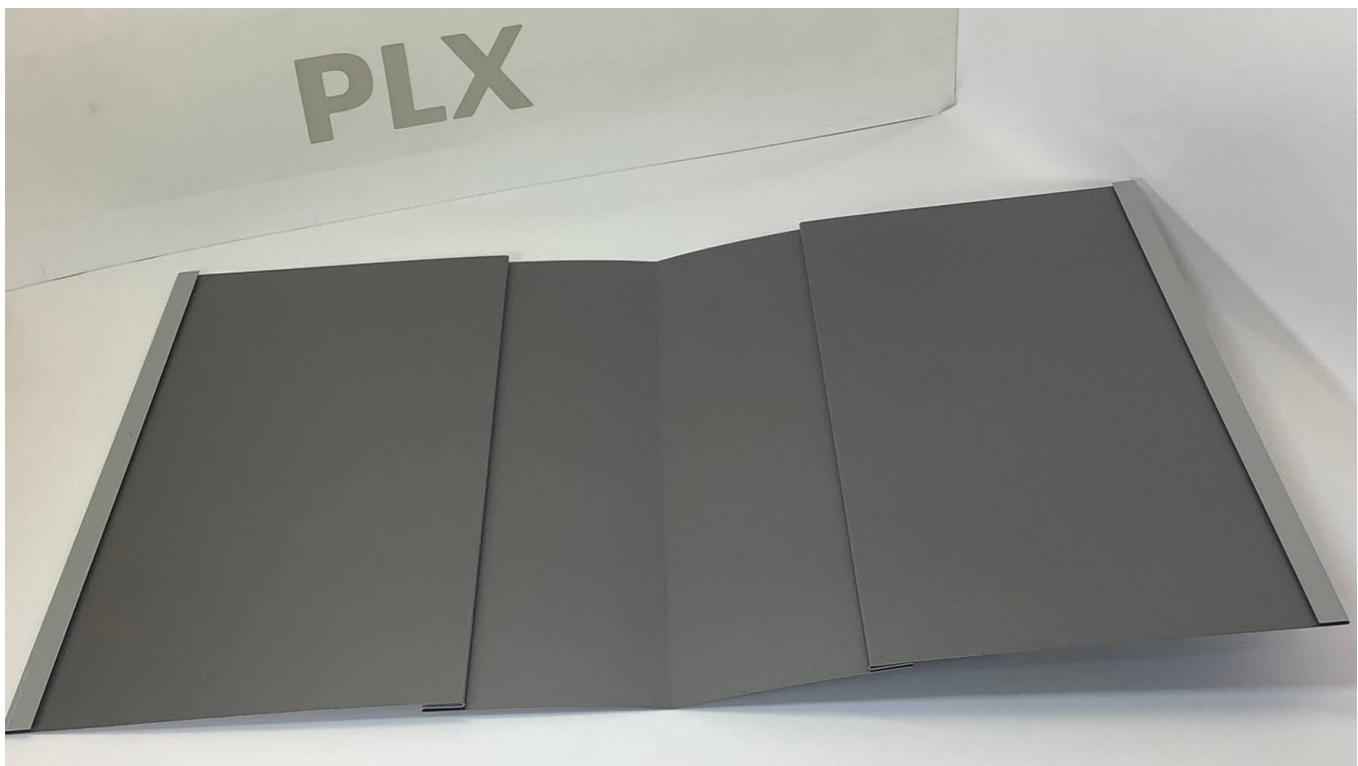
Custom flashings

We need to know the metal, the length and width (total girth of the unfolded metal)

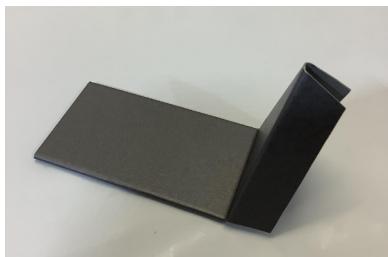
To order custom flashings we require a clear drawing showing the dimensions/angles/finish side.

Note* Flashings with a galve liner such as;

Ridge, Apex & Abutment are normally sold in 2000mm lengths because the liners come in 2000mm standard lengths.



Valley Flashings*



Head Seam Slider*

* Have 1 or more project specific dimensions/angles that will need to be known before placing the order.



Chase Flashing

For use with abutment flashing.



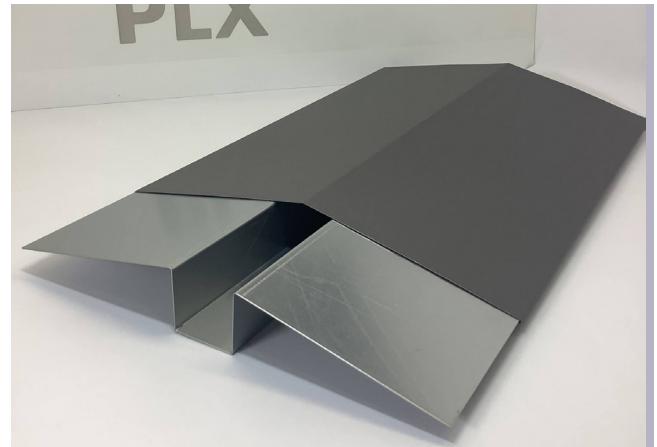
Verge Flashings

Supplied with liner flashing.



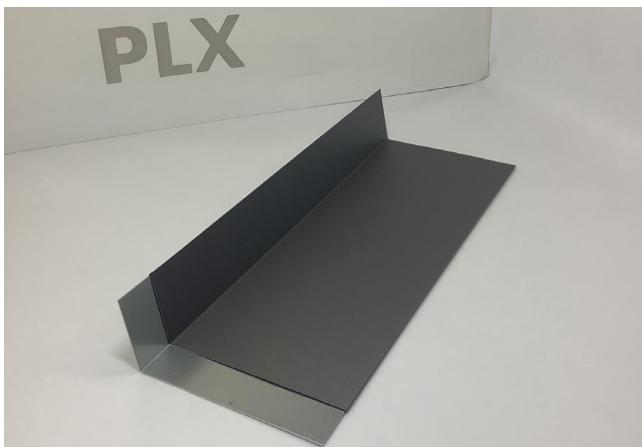
Apex Flashing*

Supplied with liner flashing, foam fillers and butt straps



Ridge Flashing*

Supplied with liner flashing, foam fillers and butt straps



Abutment Flashing*

Supplied with liner flashing, foam fillers and butt straps



Eaves Flashing*

Supplied with eaves liner flashing.

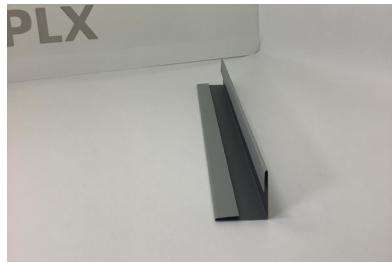
Wall Flashings

Standard lengths 2000mm - 3600mm long. up to 4000mm long may be possible upon request.

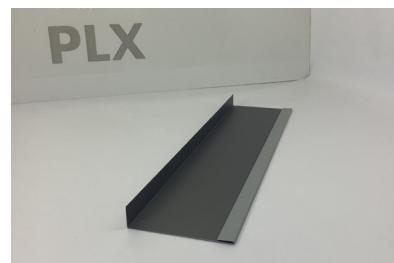
Custom flashings We need to know the metal, the length and width (total girth of the unfolded metal)
To order custom flashings we require a clear drawing showing the dimensions/angles/finish side.



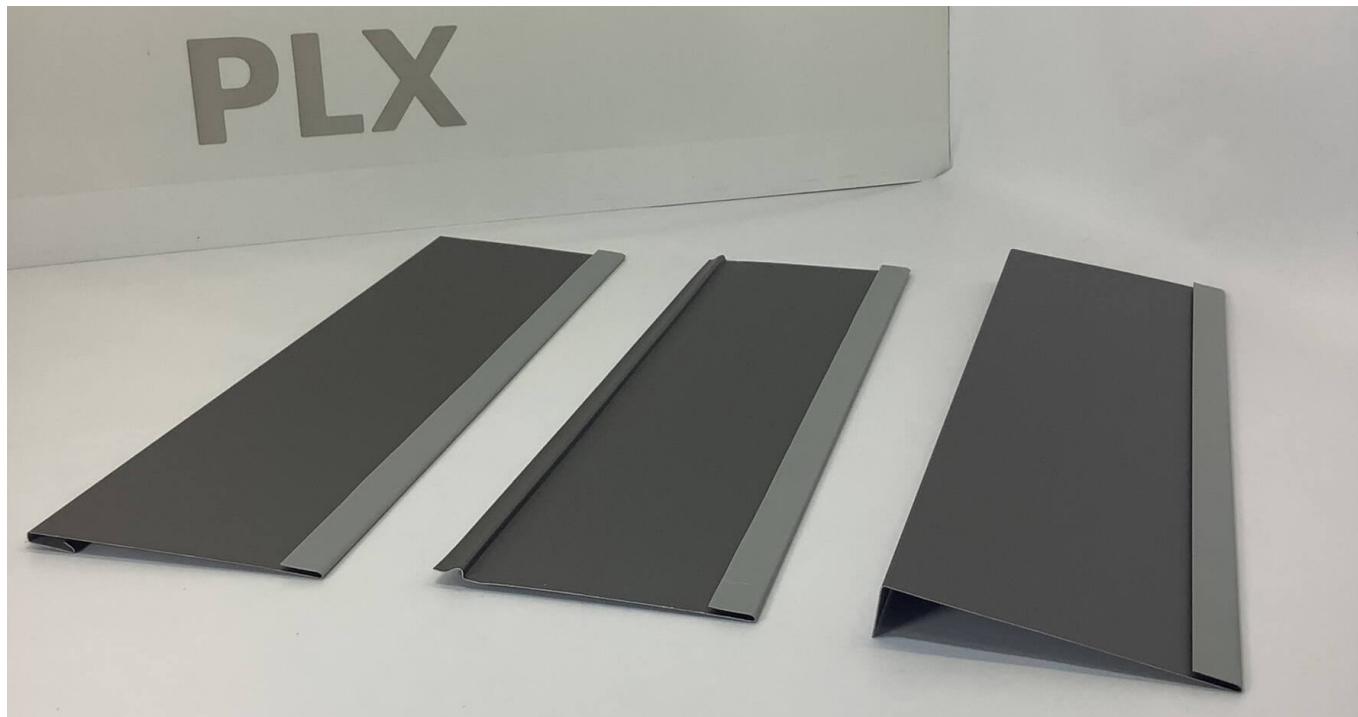
External Corner



Internal Corner



Head*



Reveal Flashings 1 2 & 3*

* Have 1 or more project specific dimensions/angles that will need to be known before placing the order.



Base 1*



Base 2*



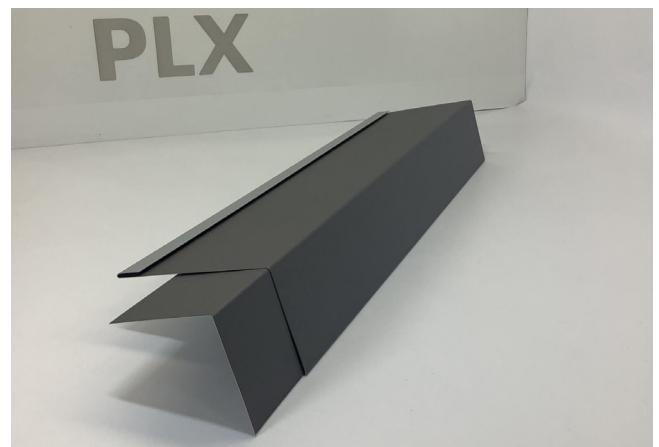
Box Abutment



Coulisseau



Cill*



Ventilated Cill*

Wall Capping

Comes with liner flashings, structured underlay, double vulcanized joints with cover strip.

The front face is typically a minimum of 75mm with any down stand/drip edge being a minimum of 20mm from the supporting structure.

- The total girth possible depends on the available metals in stock.
- Capping lengths are 2000mm - max 3000mm,
- Movement joints should be within 500mm from a corner or T junction.
- For capping in excess of 3000mm a double lock standing seam joint is recommended.

Capping Components

- Capping - open ended
- Capping - Pre Formed end cap
- Up stands
- Preformed Corners
- Capping Liner Flashings
- Structured Underlay
- Capping Joints
- Capping Joint Cover Strips



Greencoat PLX Pural BT in Metallic Copper



Pre Formed Corners

Each preformed corner section is carefully soldered along the joint.

Joint

Joining sections with double vulcanized seals & cover flashing.

End Caps

Wall capping sections can be supplied with an end cap folded and soldered place.

COLORFUL STEEL

Available Metals:

Wall capping is available in GreenCoat PLX Pural BT options.

Coated Aluminium, NedZink, ZM Silesia & Aurubis Copper

Types of joints that can be used for capping

- The joint plate
- The Coulisseau welt
- The london welt
- The double lock standing seam
- Top clip capping joint

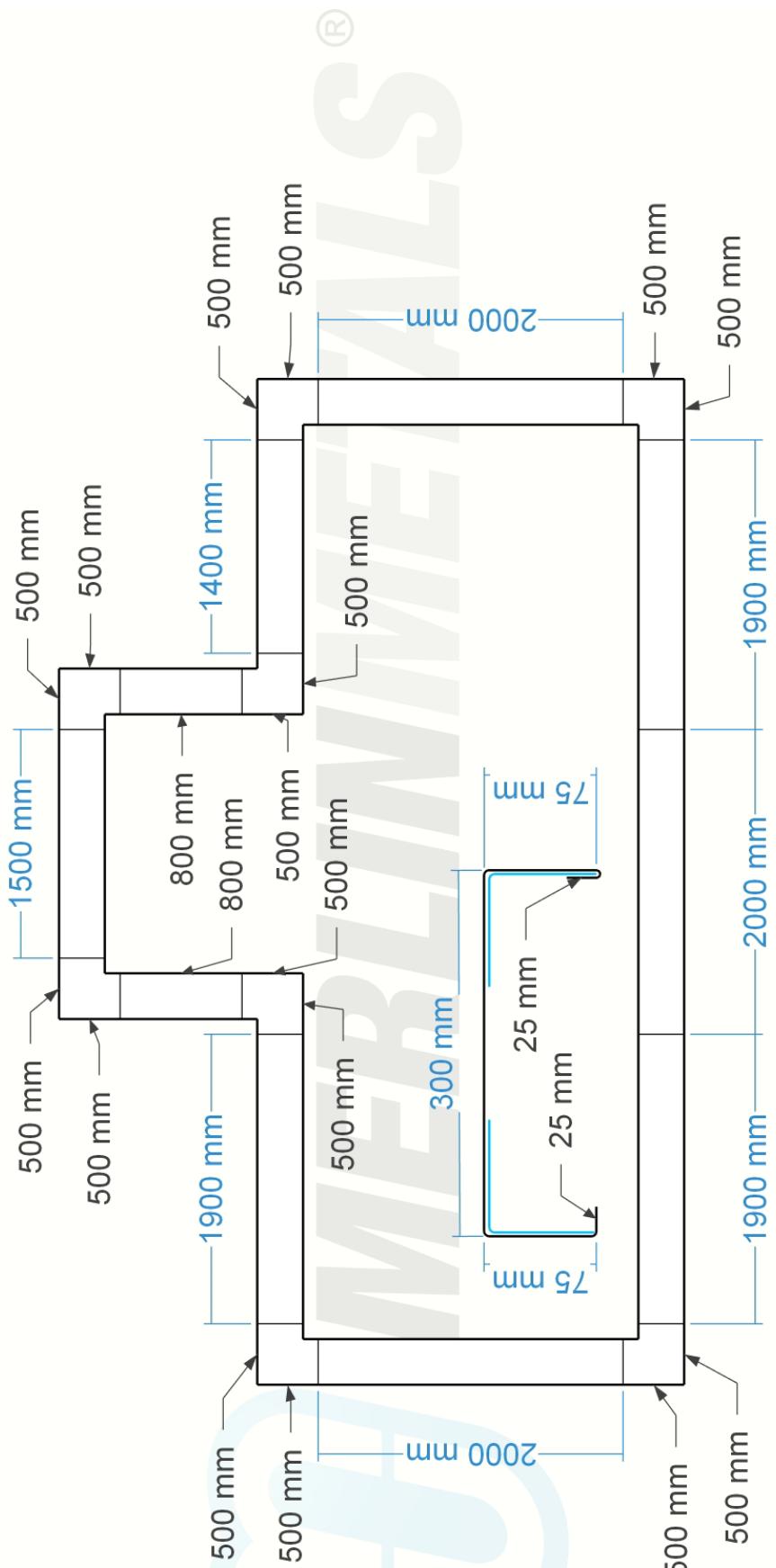
PLX



Recommended Metal Thicknesses					
Girth	Aluminium	Copper	Galvanised Steel	Stainless Steel	Zinc
Up to 300 mm	0.7	0.7	0.5	0.5	0.7
Up to 500 mm	0.7	0.7	0.5	0.5	0.8

Wall Camping

Example Drawing



Capping Order Form

Materials

Front Face	Rear Face	Width	
mm	mm	mm	
#Lengths@2000mm	Joints	Corners	End Caps

Ordering Capping

*Circle to select the required metal finish.
Total girth is limited by the coil sizes available.

The minimum recommended face is 75mm

This form allows for requesting a budget price.
Based on number of 2 metre capping sections.
Number of joints, corners & end caps.

To price accurately we need an accurate plan
Example capping section drawing below.



0.8mm Nedzink

- Naturel
- Neo
- Noir
- Nuance Red
- Nuance Blue
- Nuance Green

0.8mm ZM Silesia

- Natural
- Pre Aged
- Carbon

0.8mm Zintek

- Rock Grey
- Lagoon Green
- Antique Red
- Earth Brown
- Graphite Black
- Mediterranean Blue

0.5mm Roofinox Stainless Steel

- Tin Matte
- Classic

0.5mm Corten Steel

- Corten

0.6mm Aurubis Copper

- Nordic Standard

0.6mm Greencoat PLX Pural BT

- *Mountain Grey
- *Nordic Night Black
- Metallic Dark Silver
- Quarry Grey
- Leaf Green
- Metallic Gold
- Cottage Red
- Tile Red
- Silver Fir Green
- Chestnut Brown
- *Anthracite Grey
- Snow White
- Metallic Copper
- Metallic Silver
- *Metallic Sterling
- *Also PLX Pro BT

0.7mm Pre Coated Aluminium

- Zinc Patina
- Dark Zinc Patina
- Copper Patina
- Copper Oxide
- Graphite
- RAL 7016
- Copper Metallic
- Gold
- Corten
- Zinc Red
- Zinc Green
- Zinc Blue

Customer Name	Project Ref.	Sheet No.	Date

GreenLine

Full System:

GreenLine® Gutters come in standard lengths of 2400mm.

They are 125mm half round gutters with a rolled front edge.

Can be ordered with all components to make up a system.

Including joints, stop ends, outlets pipes, pipe brackets, shoes, hoppers etc.

Available Colours:

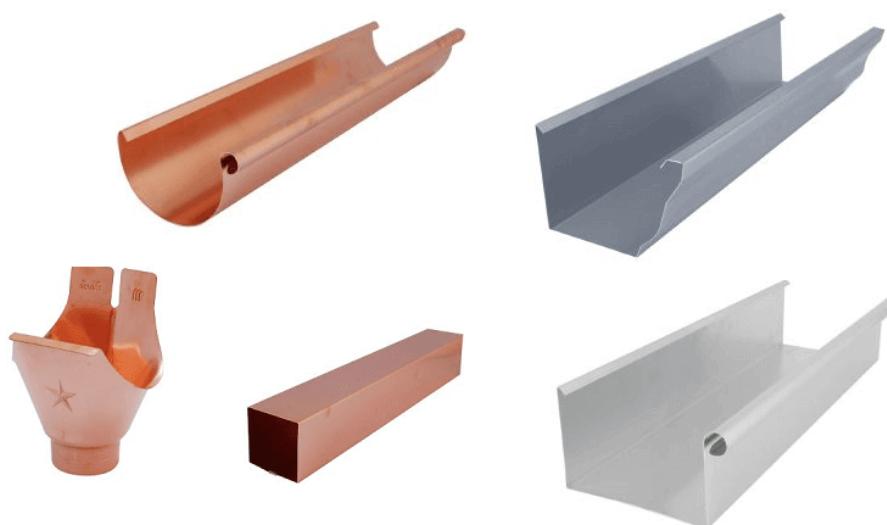
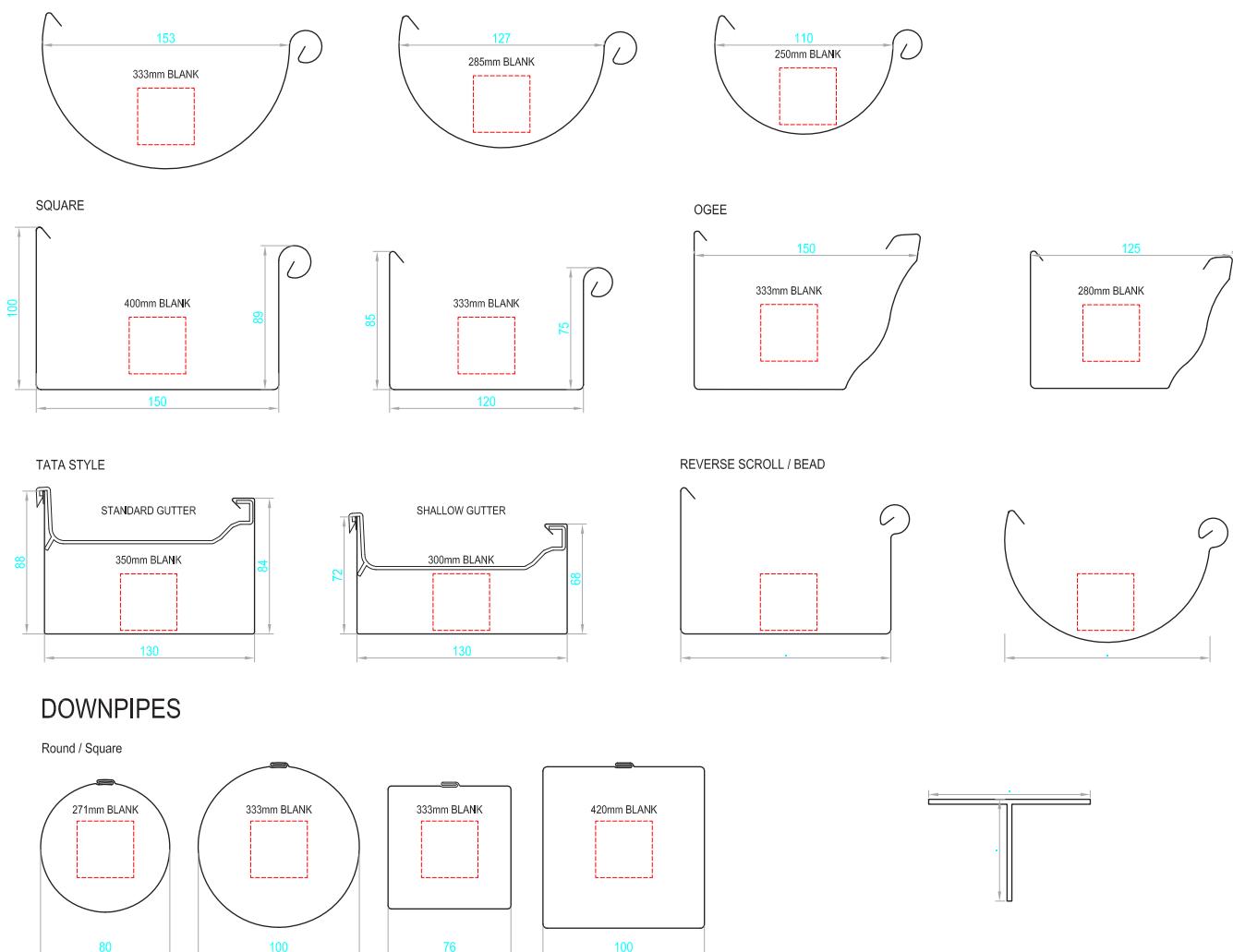
GreenLine® Gutters are supplied in nordic night black & mountain grey

**metallic dark silver no longer available*

Greenline Gutter (Metallic Dark Silver)



Bespoke Rainwater Goods



Customer Name	Project Ref.	Sheet No.	Date	Metal Finish

Greenline Gutter Components



16



17



9



8



12,13,14



11



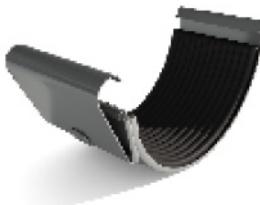
2



15



18



10

Greenline Gutters Order Form

Greenline Gutter System Components

Product #	Component	Quantity
1	Half round gutter 125mm x 2400mm	
2	Half round gutter fascia bracket	
3	Half round gutter rafter bracket	
4	Half round gutter internal corner	
5	Half round gutter external corner	
6	Internal Corner - Custom Angle	
7	External corner - Custom Angle	
8	Half round gutter stop ends	
9	Half round gutter drop outlet	
10	Half round gutter joint	
11	Round Pipe 60 deg bend	
12	Round rainwater pipe 90mm x 500mm	
13	Round rainwater pipe 90mm x 1000mm	
14	Round rainwater pipe 90mm x 2400mm	
15	Round pipe bracket	
16	Round pipe Y-Branch	
17	Round pipe water diverter	
18	Round pipe shoe	
19	Rainwater pipe hopper	

Metal/Finishes

0.6mm Greenline
Mountain Grey
Nordic Night Black



19

Customer Name	Project Ref.	Sheet No.	Date

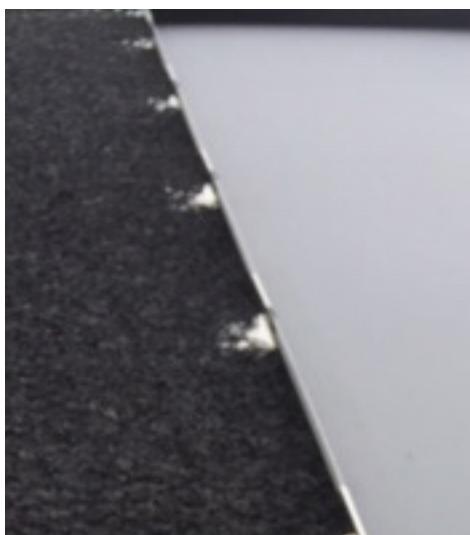


Ancillaries

Clips, Screws & Sealant



Underlay, Insect Mesh, Foam Fillers, Solar Clamps



Ancillaries Order Form

Product	Description	Quantity
Iso Mat Pro Underlay	Breather membrane for use on all types of domestic and commercial roofing and cladding applications. 50 m ² Roll	
Iso Mat Metal Underlay	ISO-Mat Metal® is a condensation control and drainage system for metal roofing. It is a fully vapour-permeable, strong, durable and waterproof barrier. 35 m ² Roll	
Alutrix 600 Vapour Barrier	A high performance, self-adhesive, cold applied vapour barrier. 40 m ² Roll	
Insect Mesh	30lm Fibre glass insect mesh.	
STS 25mm Seam Clips	400 x 25mm Seam Clips for STS Panels®	
STS 38mm Seam Clips	400 x 38mm Seam Clips for STS Panels®	
TSS 25mm Seam Clips (fixed)	500 x 25mm Fixed Seam Clips for TSS Panels®	
TSS 25mm Seam Clips (sliding)	500 x 25mm Sliding Seam Clips for TSS Panels®	
27m Flat Clips	500 x 27mm Flashing Clips	
25mm Screws	100 x Stainless screws for fixing into timber	
25mm Ring Shank Nails	2500 x Stainless nails for fixing into timber	
Tube Sealant	Tube For sealing joints	
Tool Kit	Basic toolkit for standing seam roofing.	

Customer Name	Project Ref.	Sheet No.	Date

Metal Coils

Metals

We can supply products in are;

- Greencoat PLX Pural BT
- Greencoat PLX Pro BT
- Coated Aluminium
- Roofinox Stainless Steel
- Aurubis Copper
- Nedzink
- ZM Silesia Zinc
- Zintek Coloured Zinc
- Corten Steel



The most common size coils are 600mm wide.

larger coil sizes are possible subject to stock levels.

Stock levels change regularly so lead times may vary.

Some metals may require a large minimum order.

Can be cut to specific widths and lengths & supplied as flat sheets.





Roof Kits

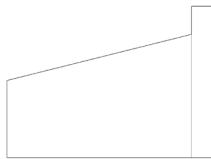
Panels are supplied in the lengths requested, flashings as overleaf in standard 2000mm lengths.

These roof kits are intended for simple roof styles without hips, valleys, penetrations or rooflights. More complex details may be possible but will require a bespoke quotation.

We offer the following kit styles to choose from, this makes an enquiry is as simple as:

- Providing the building style type.
- Providing the building width.
- The length of the slope (ideally with degree of roof pitch)
- Selecting a metal finish and letting us know the postcode for delivery.

*A quote will be sent to the email provided so a final check & any adjustments if required can be made.
25mm x 425mm panels are for roofs with a minimum pitch of 7° if your roof pitch is less than this let us know.*



Lean To Roof Kit

Panels & Flashings

Eaves - Abutment - Chase - Verge

Clips

Screws

Sealant

Underlay

Standalone Mono Pitch Roof Kit

Panels & Flashings

Eaves - Mono Ridge - Verge

Clips

Screws

Sealant

Underlay

Double Pitch Roof Kit

Panels & Flashings

Eaves -Ridge - Verge

Clips

Screws

Sealant

Underlay

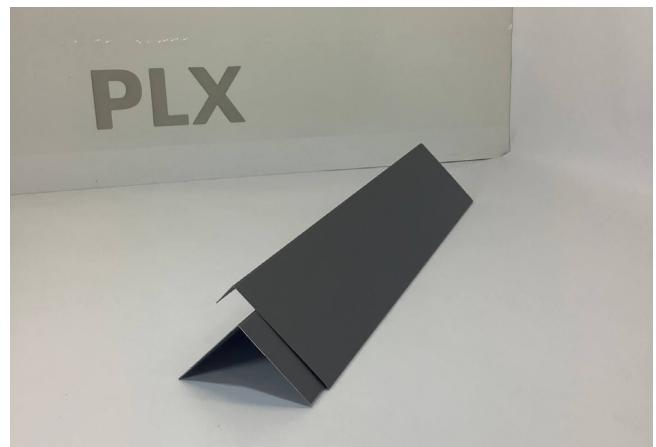


Standard Roof Flashings



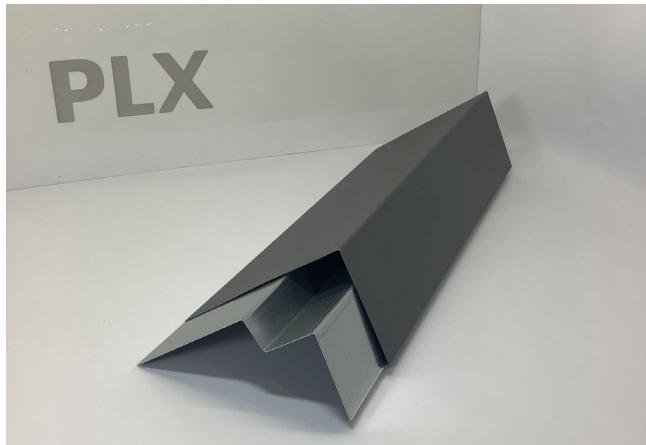
Chase Flashing - 75mm Depth

For use with abutment flashing.



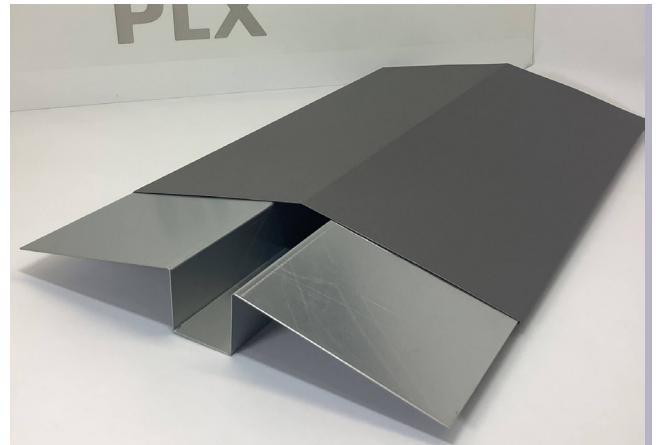
Verge Flashing - 75mm Depth + Seam Height

Supplied with liner flashing.



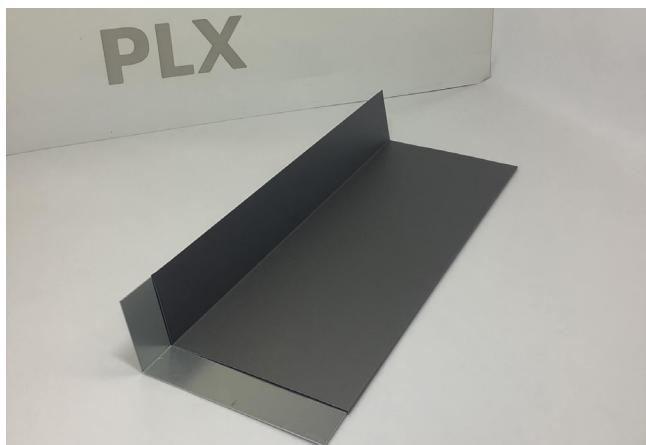
Mono Ridge - 185mm Face 75mm + Seam

Supplied with liner flashing, foam fillers and butt straps



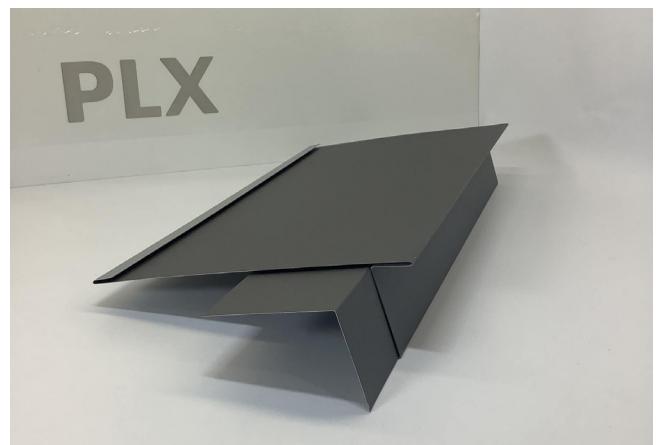
Ridge Flashing - 185mm Each Side

Supplied with liner flashing, foam fillers and butt straps



Abutment Flashing - 185mm, 75mm upstand

Supplied with liner flashing, foam fillers and butt straps



Eaves Flashing - 30mm overhang 75 mm depth

Supplied with eaves liner flashing.

Panel Cover Widths



386mm



425mm

STS Panels®

A modern take on traditional standing seam panels.

The seams have a unique design which reduces the installation time when installing panels.

Seams snap together onto concealed clips stainless steel clips (300mm spacings)

without any need for tools to form the seams.

Although bear in mind some tools are required for cutting & folding panels at the eaves/verge/ridge details.

Seam Options

STS Panels® have two profiles options both can be used for roof or walls.

25mm seam x 425mm cover width panels for a minimum roof pitch of 7°

The 38mm seam x 386mm panels for a minimum roof pitch of 3°

Custom widths are possible as long as the custom cover width is less than the standard width.

Installing Panels

Align the first panel accordingly to the setting out plan, then secure with fixing clips at nominal 300mm centres.

Align the next panel seam over the upstand of the first and press down firmly on the seam.

So it snaps together with the first.

Installing Flashings

Information on how to install flashings will be provided with each order.

Customer Name	Project Ref.	Email	Date

Delivery & Installation

Cost

The cost of delivery varies depending on the size of the order, the length of longest item and distance from the North West of England.

Off loading

Orders are delivered on a protected pallet to the delivery address specified on the order.

It is a customers responsibility to off load any orders, either using a fork lift truck if available.

Or with enough people on site to safely off load any pallets and the contents manually, without damage.

Within an allocated time slot.

Installing

Included in the kit is a short pdf with simple instructions on how to install the items included in the order.

It does not cover extra details of potential upgrades such as roof light flashing kits.

Available Metals

0.6mm Greencoat PLX Pural BT

- *Mountain Grey
- *Nordic Night Black
- Metallic Dark Silver
- Quarry Grey
- Leaf Green
- Metallic Gold
- Cottage Red
- Tile Red
- Silver Fir Green
- Chestnut Brown
- *Anthracite Grey
- Snow White
- Metallic Copper
- Metallic Silver
- *Metallic Sterling
- *Also PLX Pro BT

0.7mm Pre Coated Aluminium

- Zinc Patina
- Dark Zinc Patina
- Copper Patina
- Copper Oxide
- Graphite
- RAL 7016
- Copper Metallic
- Gold
- Corten
- Zinc Red
- Zinc Green
- Zinc Blue

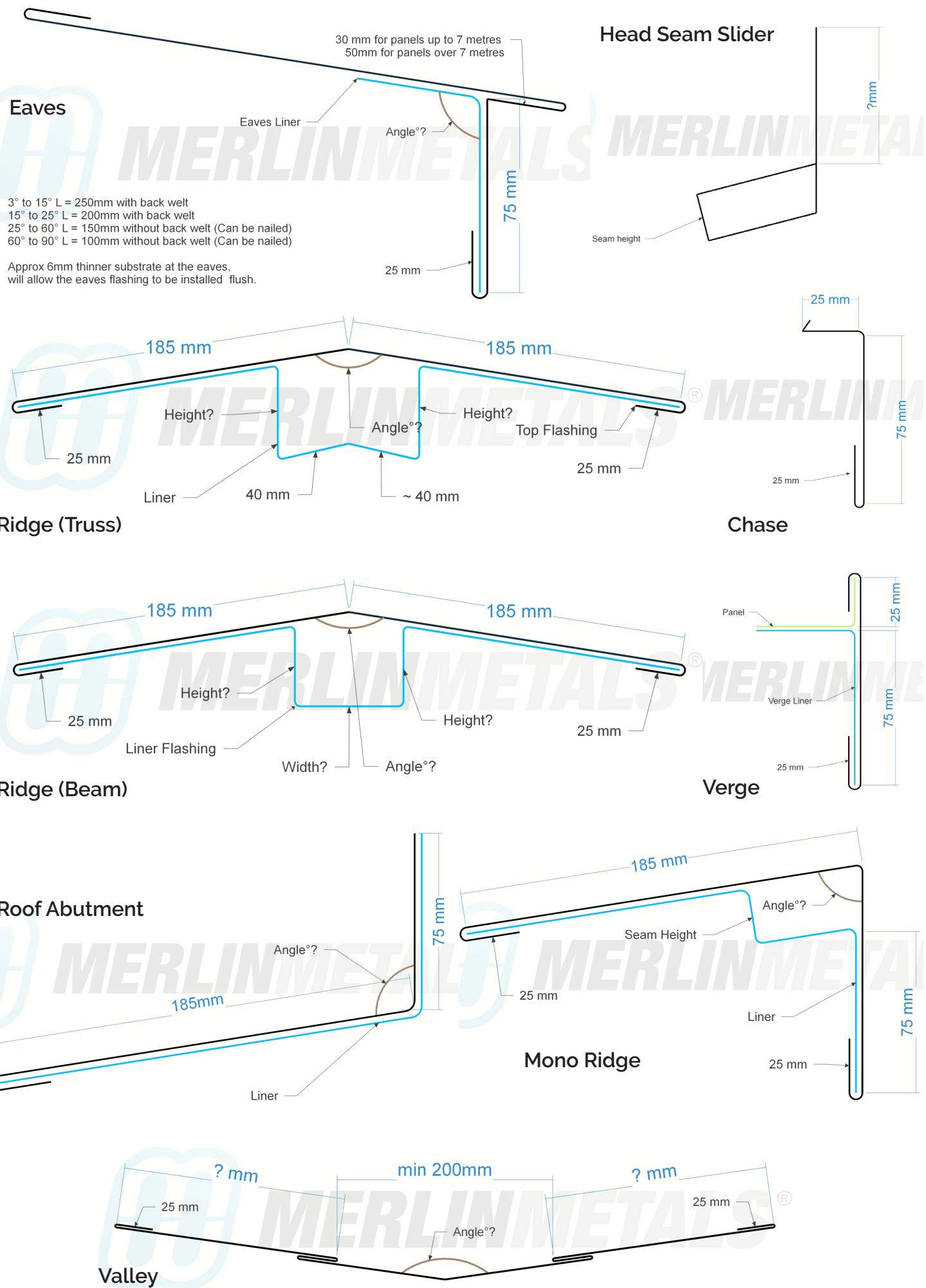
0.5mm Roofinox Stainless Steel

- Tin Matte
- Classic
- 0.5mm Corten Steel**
- Corten
- 0.6mm Aurubis Copper**
- Nordic Standard

Style	Roof Width	Slope Length	Post Code	Metal Finish

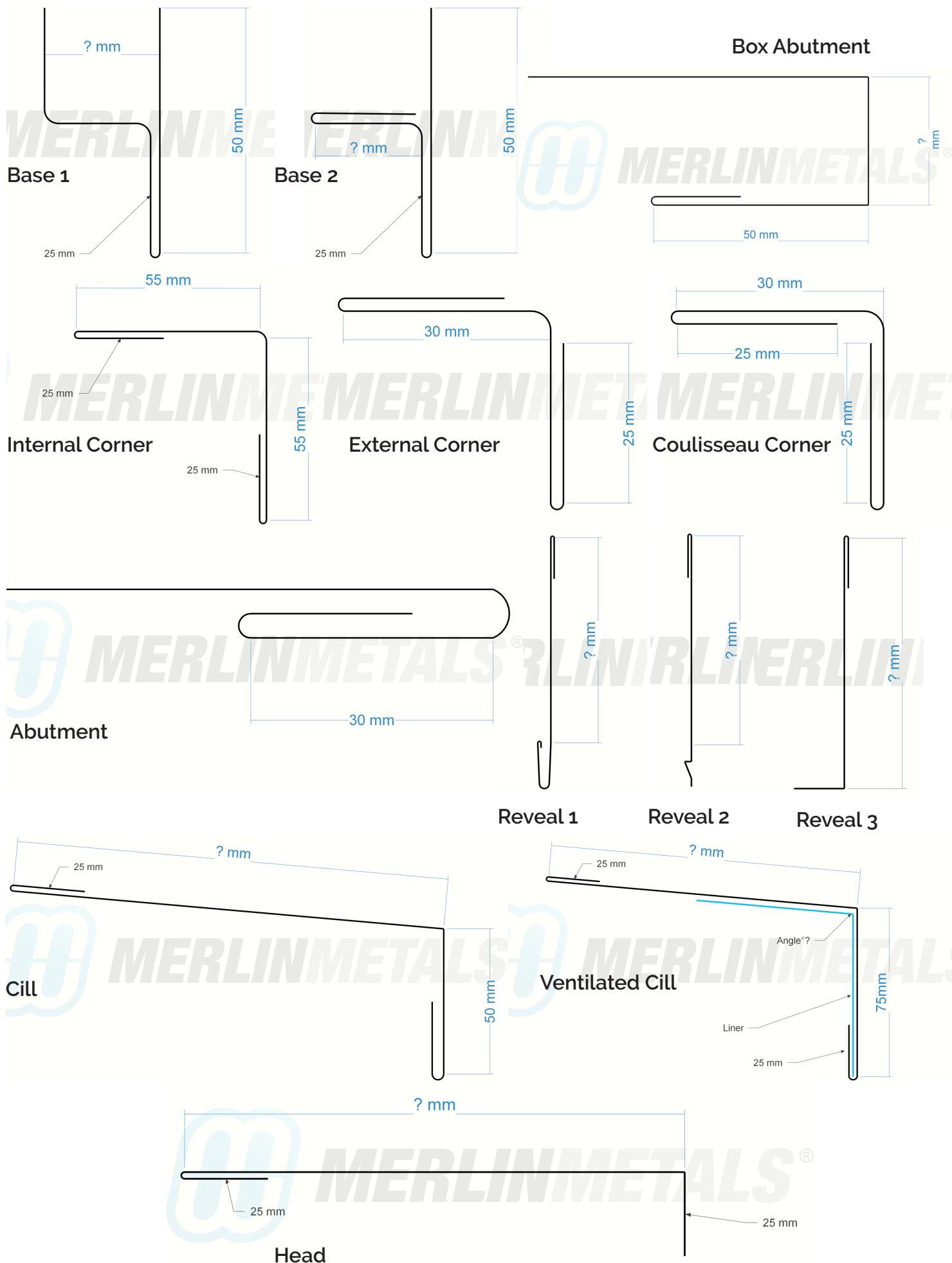
Roof Flashings

Add your own project specific dimensions and angles.



Wall Flashings

Add your own project specific dimensions and angles.



Roof Flashings

Materials

Panel Profile Type	Minimum Pitch 7°	Minimum Pitch 3°
STS Panels®	25mm Seam	38mm Seam
TSS Panels®		25mm Seam

*Circle to select the panel profile option these flashings relate to.

Standard	Drawing Ref.	Girth	Length mm	Quantity
Eaves				
Ridge				
Apex				
Verge				
Abutment				
Chase				
Valley				

- 0.6mm Greencoat PLX Pural BT
- 0.7mm Pre Coated Aluminium
- 0.5mm Roofinox Stainless Steel
- 0.5mm Corten Steel
- 0.6mm Aurubis Copper
- 0.8mm Nedzink
- 0.8mm ZM Silesia
- 0.8mm Zintek

* If planning to use STS Panels®

The Zinc Options Above Are Only Available in TSS Panels® (Traditional Standing Seam)

Note:

Please provide related drawings.
Clearly showing all dimensions.
Angles & the finish side.

Ensure the person installing,
Checks & confirms all items,
As correct before ordering.

We can not be held responsible,
For the accuracy of schedules.
Customers must thoroughly,
Order details to avoid,
Production errors &
Additional related costs.
Related to correcting any errors.

Customer Name	Project Ref.	Sheet No.	Date	Metal Finish

Wall Flashings

Materials

Panel Profile Type	Minimum Pitch 7°	Minimum Pitch 3°
STS Panels®	25mm Seam	38mm Seam
TSS Panels®		25mm Seam

*Circle to select the panel profile option these flashings relate to.

Standard	Drawing Ref.	Girth	Length mm	Quantity
Ventilated Cill				
Cill				
Head				
Wall Abutment				
Box Abutment				
Base 1				
Base 2				
Internal Corner				
External Corner				
External Coulisseau				
Reveal 1				
Reveal 2				
Reveal 3				

- 0.6mm Greencoat PLX Pural BT
- 0.7mm Pre Coated Aluminium
- 0.5mm Roofinox Stainless Steel
- 0.5mm Corten Steel
- 0.6mm Aurubis Copper
- 0.8mm Nedzink
- 0.8mm ZM Silesia
- 0.8mm Zintek

** If planning to use STS Panels®*

**The Zinc Options Above Are Only Available in
TSS Panels® (Traditional Standing Seam)**

Note:

Please provide related drawings.
Clearly showing all dimensions.
Angles & the finish side.

Ensure the person installing,
Checks & confirms all items,
As correct before ordering.

We can not be held responsible,
For the accuracy of schedules.
Customers must thoroughly,
Check order details to avoid,
Production errors &
Additional related costs.
Related to correcting any errors.

Customer Name	Project Ref.	Sheet No.	Date	Metal Finish

Merlin Metals Terms (2026)

About Us:

Merlin Metals Limited is a UK-based supplier of metal building products, specialising in standing seam roof panels and associated materials. We work in partnership with a trusted UK manufacturer to ensure consistent product quality and long-term reliability. Our business is focused exclusively on material supply, and we do not provide installation services.

Purpose:

These terms and conditions define the rights and obligations of all parties involved in the sale and supply of goods by Merlin Metals Limited, whether ordered via our websites, email correspondence, or other written communication.

Contact Information:

Registered Office: Unit 6, Malton Enterprise Park, 6 Cherry Farm Close, Malton, North Yorkshire YO17 6AD

The above address is for correspondence only.

Company Registration: 09827864

Email: mail@merlinmetals.com

Website Usage:

Content published on our websites is provided for general information only and may be updated or changed without notice. While we make reasonable efforts to ensure accuracy, Merlin Metals Limited does not guarantee that website content is complete, current, or error-free. Users are responsible for verifying all information prior to relying on it for ordering or installation purposes.

Risk and Liability:

Use of our websites and reliance on any information contained within them is entirely at the user's own risk. Merlin Metals Limited shall not be liable for any loss, damage, or consequential costs arising from the use of our websites or published materials.

All purchases of goods are subject to Merlin Metals' terms and conditions as set out in this document.

Links and Domains:

Our websites may contain links to third-party websites for reference purposes. Merlin Metals Limited accepts no responsibility for the content, accuracy, or availability of these external sites, nor for any loss or damage arising from their use.

Merlin Metals Limited operates multiple websites and domains to promote its products and brands. Unless explicitly stated otherwise, all orders placed through these platforms are governed by the same terms and conditions.

Unauthorised use of Merlin Metals' trademarks, logos, brand names, or intellectual property is strictly prohibited.

Product Information:

While reasonable care is taken to ensure the accuracy of product descriptions, specifications, images, and pricing, Merlin Metals Limited and its suppliers shall not be held liable for any inaccuracies, omissions, or technical errors, whether arising from electronic transmission, website content, or documentation.

Manufacturer and brand names are used solely for identification purposes. All product images, descriptions, specifications, and prices are provided for guidance only and are non-contractual.

Items We Sell:

The primary products supplied by Merlin Metals Limited include, but are not limited to:

Standing Seam Panels, Snap Together Seam Panels

Reveal Wall & Soffit Panels

Metal Wall Capping

Metal roof and wall flashings

Metal Rainwater Goods (Half Round Click Together System)

Custom Metal Rainwater Goods

Metal Swatch Samples

Training:

Merlin Metals do not offer training services for the installation of our products.

We can refer customers on to a training provider that can offer various training courses in hard metal roofing.

Metals:

Greencoat PLX Pural BT

Greencoat PLX Pro BT

Coated Aluminium

Roofinox Stainless Steel

Aurubis Copper

Nedzink

ZM Silesia Zinc

Zintek Coloured Zinc

Corten Steel

Storage:

Proper storage of materials is essential to prevent damage. Merlin Metals Limited accepts no liability for items damaged as a result of improper storage once delivery has taken place.

All pallets must be stored on level ground and adequately protected from water and moisture. Failure to protect pallets may result in water staining or surface marking to items such as panels or flashings.

If moisture becomes trapped between the product surface and its protective wrapping, exposure to sunlight or heat may cause evaporation, leading to staining or discolouration. Merlin Metals Limited accepts no liability for damage arising from improper storage or handling after delivery.

Quality Assurance:

Customers must report any damage within 24 hours of delivery, supported by clear photographic evidence.

All orders are checked for damage prior to dispatch. Products leave the manufacturer fully inspected and in good condition.

Upon delivery, customers must inspect goods immediately and notify the carrier of any visible signs of damage, including but not limited to holes, crushing, or torn packaging. Where appropriate, deliveries should be refused.

No exchanges or replacements will be considered for goods claimed to be damaged in transit unless the damage is recorded and reported at the time of delivery.

Ordering Process:

Once order details and pricing have been agreed, a proforma invoice will be issued.

Full payment is required before any order is booked into production. Production booking typically takes between 24–48 hours, but may take longer during busy periods.

Delivery lead times vary depending on product type, stock availability, and demand. Typical lead times are 2–3 weeks, but may be longer during peak periods.

Payment:

Payment is accepted via bank transfer only. Card payments are not accepted.

All custom-made or bespoke items, including panels and flashings, are non-refundable once production has commenced.

Merlin Metals Limited accepts no liability for items ordered incorrectly. Any additional materials required after an order has been placed will be chargeable, including any associated delivery costs, which may be equivalent to the original delivery charge.

Quotation from Architect Drawings:

Customers may submit architects' drawings for the purpose of obtaining an estimated quotation. Where drawings are clear and sufficiently detailed, an estimated total price may be provided.

Total Price Estimate:

When quotations are based on architects' drawings, a single total price may be provided without a detailed breakdown of individual items.

Provisional Material Schedules:

If customers request detailed provisional material schedules to be prepared, additional charges may apply.

Adjustments and Finalisation:

Provisional material schedules are indicative only and may include estimated elements. Final details are confirmed through adjustments to lengths, quantities, dimensions, angles, and other project-specific requirements prior to production.

Recalculation and Balance Payment:

Following finalisation of all order details, the total order price is recalculated. A balance payment figure is then issued, which may be higher or lower than the initial estimate depending on revisions.

Order Activation:

An order is activated and entered into the production queue only once final details have been confirmed and the full balance payment has been received.

Orders Cancelled:

Only orders for which a deposit has been paid may be cancelled, and only within 30 days of provisional acceptance of an estimated price. Orders that have entered production cannot be cancelled.

Sales Terms:

Price lists and rate information, where available, are subject to change without notice. Quoted prices are valid only on the date the proforma invoice is issued. Merlin Metals Limited reserves the right to adjust pricing in response to market conditions.

Quotations:

When requesting a quotation, customers must provide clear and accurate information. All quotations issued by Merlin Metals Limited are based on material schedules either supplied by the customer or prepared by us and subsequently reviewed and confirmed by the customer.

Responsibility for the accuracy of all confirmed schedules rests with the customer.

Product Samples:

Customers are strongly encouraged to request and review product samples prior to placing an order, particularly when selecting metal finishes, colours, or materials.

Delivery and Offloading:

Products are delivered to the address specified on the order within serviced geographic zones. Delivery costs include protected palletisation and site delivery only and do not include offloading.

Customers must ensure that suitable arrangements are in place for safe offloading of goods, either manually within the allocated delivery time slot or by forklift or mechanical means where available.

Delivery Updates:

Following placement of an order, it may take several weeks before a provisional delivery date can be provided. During this period, the order progresses through the manufacturing and fabrication queue.

Pre-Delivery Communication:

Customers are normally contacted one working day prior to delivery to confirm attendance on site and offloading arrangements. Alternatively, collection of goods by the customer may be arranged by prior agreement.

Damaged Items:

In the event that goods are delivered damaged or faulty, customers must notify Merlin Metals Limited by email to mail@merlinmetals.com within 24 hours of delivery, supported by clear photographic evidence.

Where damage is accepted, replacement items will be supplied. Customers must cooperate by reloading the damaged items onto the delivery vehicle or making them available for collection, as instructed.

Delay or Loss of Goods:

In the event of delivery delay or loss, the appointed carrier will initiate an investigation. Reasonable efforts will be made to locate the goods. If the delivery is deemed lost, the carrier will reimburse Merlin Metals Limited, following which a replacement order of identical goods will be supplied to the customer at no additional cost.

Responsibility for Delays:

Merlin Metals Limited shall not be held responsible for delivery delays arising from circumstances outside its control, including but not limited to carrier issues, adverse weather conditions, industrial action, or access restrictions at the delivery location.

Loss or Damage in Transit:

Claims for loss or damage in transit must be reported within three business days of delivery. All damaged goods must be retained in their delivered condition and made available for inspection by the carrier or Merlin Metals Limited.

Delivery Errors

Customers must notify Merlin Metals Limited of any delivery error, shortage, or non-conformity on the day of delivery, or at the latest by the end of the next business day.

Claim Rejection Policy:

Claims submitted outside the specified reporting time frames will not be accepted. All claims must be submitted in writing.

Claims should be submitted via email unless otherwise instructed.

Compliance Rules:

Failure to comply with the claims procedures and time frames set out in these terms releases Merlin Metals Limited from any liability in respect of the claim.

Return Process:

In the event of an agreed delivery error or authorised exchange, all goods must be returned in their original packaging, with seals intact, and in re-saleable condition, to the address specified on the product packaging or as otherwise instructed by Merlin Metals Limited.

Declaration and Consent:

Returns will only be accepted where prior authorisation has been granted by Merlin Metals Limited. Customers must declare the return and obtain written consent before shipping any goods back. Unauthorised returns will not be accepted.

Merlin Metals AI Developments:

The Merlin Metals AI Helper is provided as a general informational tool to assist customers in finding product-related information.

This tool is under ongoing development and may contain errors or omissions. Information provided by the AI Helper does not constitute technical advice, installation guidance, or contractual information and should not be relied upon as a substitute for professional judgment.

Installers Directory

Merlin Metals Limited is frequently asked whether we provide installation services. For the foreseeable future, we do not offer installation services. We may, at our discretion, create an installer directory in the future. This directory would be provided for reference purposes only. Installers listed would operate independently and would not be employees, agents, or representatives of Merlin Metals Limited.

Merlin Metals Limited accepts no responsibility or liability for the workmanship, performance, pricing, or conduct of any third-party installer.

Warranty:

Merlin Metals Limited is not the manufacturer of the products supplied. All products are supplied with warranties provided by the respective manufacturers, subject to their individual terms and conditions.

For example, Greencoat PLX Pural BT is supplied with a 25-year coating warranty and a 50-year technical guarantee, subject to manufacturer conditions.

Coated aluminium products are typically supplied with a 15-year coating warranty for roofing applications and a 20-year coating warranty for wall applications, with an expected service life of approximately 40 years, subject to manufacturer specifications.

Warranty periods may be reduced in corrosive or aggressive environments, including but not limited to coastal or industrial locations.

Right to Withdrawal:

Returns are not accepted for bespoke or custom-made items. Any request for return of standard items must be notified to Merlin Metals Limited in advance and may be subject to handling, restocking, or administration fees.

Force Majeure:

Neither party shall be considered in breach of these terms where failure or delay in performance arises from circumstances beyond their reasonable control ("Force Majeure").

Force majeure events include, but are not limited to, strikes, natural disasters, acts of government, supply chain disruption, power failure, transport disruption, or technological failure.

Notification:

The party affected by a force majeure event ("Delayed Party") must notify the other party ("Affected Party") within ten (10) business days of becoming aware of the event.

Discussion and Agreement:

Where performance is affected by a force majeure event, the parties shall use reasonable efforts to discuss the impact and agree appropriate steps to continue performance where possible.

If a force majeure event continues for more than one (1) month, either party may terminate the affected agreement without liability.

Non-Waiver:

Failure by either party to enforce any right or provision under these terms shall not constitute a waiver of that right or provision, nor prevent its enforcement at a later date.

Domains:

Merlin Metals Limited operates multiple website domains for the promotion of its products. These include, but are not limited to:

snaplockseam.co.uk

merlinmetals.com, merlinmetals.uk, merlin

stspanels.com

roofkit.co

standingseamroof.uk

Data Protection:

Any personal data provided to Merlin Metals Limited is used solely for the purpose of processing enquiries and orders. All personal data is handled in accordance with the Data Protection Act 2018 and applicable UK data protection legislation.

Applicable Law:

These terms and conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes arising shall be subject to the exclusive jurisdiction of the English courts.

Disclaimers:

Prices, availability, and lead times are subject to change without notice. Quotations are valid for 30 days unless otherwise stated. Additional costs may arise due to factors including, but not limited to, changes in legislation, import conditions, or supply chain disruption.

Merlin Metals Limited operates solely as a material supplier and does not provide installation services. While reasonable assistance may be offered, we do not accept responsibility for calculating the precise material requirements of any project.

Prior to placing an order, customers are strongly advised to thoroughly review all quotation details and independently verify the accuracy of items, quantities, dimensions, and drawings.

Any errors identified after production has commenced will result in additional charges for replacement materials and associated delivery costs.

INSTALLERS

If you've installed our products and are interested in future installation work, we'd love to hear from you. Please let us know the types of projects you're willing to undertake, along with the areas of the UK you're available to work in.



Prior to placing an order, customers are strongly advised to thoroughly review all detail.

It is essential to verify items, quantities, dimensions, and drawings.

Any errors detected after the commencement of production will incur additional charges, for the required materials, including associated delivery fees.





UK Suppliers of Standing Seam Panels & Associated Flashings, Rainwater Goods & Ancillaries

General Enquiries: 01653 489 780

Priority Order Line: 0333 433 0023 Please use this line if you aim to place an order in under 6 weeks

Trade Enquiries: 0333 433 0024

Sales Enquiries: sales@merlinmetals.com

Trade Enquiries: trade@merlinmetals.com

General Enquiries: mail@merlinmetals.com

